

RE: Pull Down PLP from WaterStone:

Simply stated, we've been overrun with orders and have not been able to keep up with them. 1st quarter of 2012 have hammered our shipment lead times on PLP's.

Below find lead time information for the PLP models.

1. All orders booked beginning today, 4/10, will carry a **4-5 week lead time until Mid-Late May**.
2. The Manufacturing/Production Departments expects to be back to our standard Quick Ship Program Lead Times for models **5300 & 5400** in Chrome & Stainless Steel and a 10 working day lead time on the **5500 & 5600** models by Mid-Late May.
3. We will announce lead time reductions as soon as we are comfortable with our Manufacturing/Production Departments improvements.
4. We will also announce the date when the **5500 & 5600** models in Chrome and Satin Nickel will be added to our Quick Ship Program. We hope to make this announce as quickly as possible.
5. Regarding all orders for these models that are already 'in-house' at our factory: Please contact our Customer Service Department on an individual order by order basis to get our best estimate ship date. So you know, when you inquire about any order Customer Service is instructed to meet with the Production Dept. to get a shipment date before you are given that shipment date. This can take from 10 minutes to 24 hours, so please be patient as we endeavor to provide you with the best information possible.

Bob Santella

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